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URL: <http://www.una.ac.cr/educare>

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### Appendix A Questionnaire

Although participation may not benefit you directly, we believe that the information obtained from this study will help us gain a better understanding of educational technology. Your participation is solicited, although strictly voluntary. Your name will not be associated in any way with the research findings.

#### Part I

1. Age \_\_\_\_
2. Gender: Female \_\_\_\_ Male \_\_\_\_
3. English Level: First \_\_\_\_ Fifth \_\_\_\_
4. I would rate my level of computer expertise as: Beginner \_\_\_\_ Good \_\_\_\_ Very good \_\_\_\_ Advanced \_\_\_\_
5. Which of the following options describes your motive for enrolling in an EFL - online course? (Check all that apply)
  - a. Flexibility of schedule
  - b. Ability to do course work at home
  - c. Curiosity
  - d. Enjoy online instruction e. Financial Reasons
  - f. Other (Please describe) \_\_\_\_\_
6. How easy/difficult was it for you to use technology to participate in this course?  
Easy \_\_\_\_ Somewhat Easy \_\_\_\_ Somewhat Difficult \_\_\_\_ Difficult \_\_\_\_
7. Where did you most frequently use a computer for this course?  
Home \_\_\_\_ Work \_\_\_\_ Othe \_\_\_\_ If other, specify: \_\_\_\_\_
8. On average, regardless of whether you posted a message or not, how often did you access the course Website each week?  
a. Once a week \_\_\_\_ b. Twice a week \_\_\_\_ c. Three times a week \_\_\_\_ d. Four times a week \_\_\_\_ e. Five or more times a week \_\_\_\_
9. Estimate your weekly time spent working on one course:
 

Weekly time spent with the EFL online course	_____
Reading through the announcements	_____
Reading and posting to the discussion board Posting/assignment	_____
Familiarizing yourself with the course documents	_____
Time spent dealing with technology issues (password, downloading problems...)	_____
TOTAL	_____

#### Part II

10. What were some of the applications used in your online courses? (Check all that apply)  
Word files \_\_\_\_ Video streaming \_\_\_\_ PDF files \_\_\_\_ Discussion Board \_\_\_\_ Flash media or any type of animation \_\_\_\_  
Real time chat room \_\_\_\_ PowerPoint \_\_\_\_ Email \_\_\_\_ Audios \_\_\_\_ Other \_\_\_\_
11. Did technology problems play a role in impacting your experience with the EFL- online course?  
a. No Impact \_\_\_\_ b. Some Impact \_\_\_\_ c. Great Impact \_\_\_\_
12. How much impact does the professor's knowledge of technology have on success of the EFL-online course?  
a. No Impact \_\_\_\_ b. Some Impact \_\_\_\_ c. Great Impact \_\_\_\_



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### Part III

13. For each of the statements below, please indicate the level of Improvement

	Decreased	Somewhat increased	No change	Somewhat increased	Increased
The amount of interaction with other students	_____	_____	_____	_____	_____
The quality of interaction with other students	_____	_____	_____	_____	_____
The amount of interaction with the instructor	_____	_____	_____	_____	_____
The quality of interaction with the instructor	_____	_____	_____	_____	_____
The amount of contents	_____	_____	_____	_____	_____
The quality of your learning experience	_____	_____	_____	_____	_____
The motivation to participate in class activities	_____	_____	_____	_____	_____
Your familiarity with computer technology	_____	_____	_____	_____	_____

### Part IV

For each of the statements below, please indicate the extent of your agreement or disagreement

14. E-learning helped me to improve my:

	Strongly disagree	Disagree	No change	Agree	Strongly agree
Listening skills	_____	_____	_____	_____	_____
Speaking skills	_____	_____	_____	_____	_____
Reading skills	_____	_____	_____	_____	_____
Writing skills	_____	_____	_____	_____	_____
Pronunciation	_____	_____	_____	_____	_____
Spelling	_____	_____	_____	_____	_____
Grammar	_____	_____	_____	_____	_____
Vocabulary	_____	_____	_____	_____	_____

### Part V

15. For each of the statements below, please indicate the extent of your agreement or disagreement

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I enjoyed the online course	_____	_____	_____	_____	_____
Even though we were not physically together in a traditional classroom. I still felt like I was part of a group in the online course.	_____	_____	_____	_____	_____
The online course stimulated my desire to learn	_____	_____	_____	_____	_____
An online course allows for social interaction	_____	_____	_____	_____	_____

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#### Part VI

16. For each of the statements below, please indicate the extent of your agreement or disagreement

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
E-learning is less convenient for me than face to face learning	_____	_____	_____	_____	_____
E-learning makes English learning more effective; because it integrates all forms of media, print, audio, video and animation	_____	_____	_____	_____	_____
I feel more confident when I used English online than when I use it in a face to face environment.	_____	_____	_____	_____	_____
E-learning helps me use time effectively	_____	_____	_____	_____	_____
I benefit from the feedback given by my instructor	_____	_____	_____	_____	_____
E-learning gives me access to authentic second language materials	_____	_____	_____	_____	_____

#### Part VII

17. Would you rate your experiences to date with this course as:

Successful \_\_\_\_ Not Successful \_\_\_\_

If successful, what aspect of the course most contributed to its success?

\_\_\_\_\_

If not successful, what aspect of the course was most problematic?

\_\_\_\_\_

18. If a friend asked, would you recommend taking an EFL online course? Why or Why not? Please explain

\_\_\_\_\_

19. If offered the opportunity would you take another online course?

\_\_\_\_\_

20. I have the following suggestions for improving this course:

\_\_\_\_\_

