Annexes

Annex 1: Semi-structured interview

What follows are the questions that were prepared for the informants' interviews. It should be said that these are semi-structured questions since other questions of interest arose throughout the interview.

Semi-structured interview format

- 1. Can you tell me a little bit about yourself and the role you play in the family business?
- 2. How is ownership distributed in the company?
- 3. Who makes the decisions in the company?
- 4. And when it comes to innovation, who makes the decisions?
- 5. Do you feel identified with the company?
- 6. Why did you decide to work here?
- 7. Would you like the company to remain in the hands of the family?
- 8. How has the intergenerational knowledge transfer been carried out?
- 9. How do you feel about the company?
- 10. What have been the keys to success for the survival of the business?
- 11. Has your company introduced new or improved products?
- 12. Has your company introduced new or improved production processes?
- 13. Who leads innovation processes?
- 14. Has the work been carried out only within the company or have other organisations also been involved?
- 15. How many R+D+I projects does the company have?
- 16. Do you think it is important for family businesses to innovate?
- 17. Do you think it is important for innovation to have good relationships with customers, suppliers, and the company's own workers?
- 18. Is it important for the company's innovation to learn and share new knowledge? How? Who is involved or what sources are involved?

Annex 2: Emergent questions

The following questions are an example about the result of direct interaction with key research participants at the time of the interview.

- 1. Who are the members of this board of directors?
- 2. Why did you decide to draw up this family protocol?